

## Refund Policy

We will refund your amount in the cases where the Oil Marketing Companies we work with, ask for the same in case of a dispute. But if someone tries to misuse, they're legally bound.

1. The user may close his account at any time. Account closing means that the further use of services with the use of current password and login shall no longer be possible.
2. The user is responsible for closing his account.
3. Closing the account by the user without using THE ATOM services for a long time does not obligate THE ATOM to refund the amount for the unused period.
4. THE ATOM reserves the right to close user's account due to gross infringement of the provisions of these terms and conditions or in the event of illegal use of the offered services.
5. THE ATOM shall not be liable for damage suffered by the user arisen due to the suspension or closing the account by the user or for other reasons arising from the user's fault.
6. There will be no refunds after 1 month of purchase under any circumstances.

## Guarantee and limited liability

THE ATOM guarantees the highest quality of its operations to ensure accessibility and continuity of offered services and products in accordance with their use and purpose. No long-distance data transmission, however, guarantees 100% security, continuity and accessibility of the provided services.

1. Although THE ATOM tries to, but does not guarantee compatibility of offered services and products with other producers' software. The user shall bear responsibility for the choice and consequences following from the use of other software including its applicability to user's objectives.
2. THE ATOM stipulates that opinions given by users do not reflect in any possible manner its views and opinions. THE ATOM does not monitor or control users' opinions on a continual basis; if, however, any opinions in breach with these terms and conditions should be revealed, efforts shall be immediately made to remove them as soon as possible.
3. THE ATOM shall bear no liability in particular for:  
Phrases and entries added to the network in connection with the use of offered services and products,  
Unlawful and inconsistent with these terms and conditions users' operations while using offered services and products.

Disturbances in accessibility of offered products and services not caused by THE ATOM,  
Damage suffered by the user arisen due to the suspension or closing the account by the user or for other reasons arising from the user's fault,  
Damage suffered by the user as a result of a third party using his data that enable him to access the provided services and products,  
Damage following from the use or the impossibility to use offered products and services including damage actually suffered, the loss of expected benefits, data loss, damage or computer crash, the costs of substitute equipment and software, shutdown, company reputation infringement,  
Consequences of failure to perform or improper performance of obligations undertaken by other users even though such an obligation has been undertaken using offered products and services.

THE ATOM is not responsible for the damage suffered by the user as a result of a bot attack or phishing due to third-party.

## **Privacy Policy**

All disputes arising in connection with these terms and conditions shall be primarily resolved amicably.

## **Final provisions**

All disputes that cannot be amicably resolved shall be submitted for resolution by Common Court of Law at the location of THE ATOM's registered office.

The provisions of Civil Code, the act on copyright and neighboring rights, an act on electronic services providing and other provisions of effective law shall be applicable in issues not governed by these terms and conditions.

Our terms are aligned and subject to modification according to laws and guidelines by local government bodies like TRAI in India.

## **Payment & Other Terms**

The Atom works with Oil Marketing Companies across India, such as IndianOil Corporation Limited, Hindustan Petroleum Corporation Limited, Bharat Petroleum Corporation Limited, JIO-BP, etc.

When a campaign is designed by them, a set number of dealers per campaign are onboarded by the Oil Marketing Companies.

Based on the final terms agreed upon by the OMC, products shall be dispatched anywhere between a month to three months post receiving of all payments of dealers participating in the campaign.

Dispatch is not limited to 100% payment alone, and shall vary by factors such as providing correct locations, GST Numbers, etc as and when required for transport, billing, and other pre requisites that shall be decided per campaign.